

CLAIMS:

I/We Claim:

1. A self-service banking machine, comprising:

a main printer capable of receiving commands to print user-requested material; and

5 a spare printer having substantially the same capabilities as said main printer and being activated to print the user-requested material when said main printer is unable to print the user-requested material.

2. The self-service banking machine of claim 1, further comprising:

a user interface for receiving commands from a user causing printing of material related

10 to a banking transaction being performed by the user at the machine; and

a processor embodying software coupled to said user interface for generating commands to said main printer and to said spare printer to print the material related to the banking transaction performed by the user at the machine and for activating said spare printer,

said main printer and said spare printer being coupled to said processor and receiving the
15 commands to print material from said processor.

3. The self-service banking machine of claim 2, wherein said processor is arranged to initiate a communication of the inability of said main printer to print the user-requested material to a monitoring facility simultaneous with the activation of said spare printer to print the user-requested material.

20 4. The self-service banking machine of claim 2, wherein said spare printer is

activated by said processor only when said main printer is unable to print the user-requested material.

5. A self-service banking machine, comprising: ✓

a user interface for receiving commands from a user causing printing of material related to a banking transaction being performed by the user at the machine;

a processor embodying software coupled to said user interface for generating commands to print the material related to the banking transaction performed by the user;

a main printer coupled to said processor and receiving commands to print material from said processor; and

a spare printer coupled to said processor and having substantially the same capabilities as said main printer, said processor being arranged to activate said spare printer to print the user-requested material when said main printer is unable to print the user-requested material.

6. The self-service banking machine of claim 5, wherein said processor is arranged to initiate a communication of the inability of said main printer to print the user-requested material to a monitoring facility simultaneous with the activation of said spare printer to print the user-requested material.

7. The self-service machine of claim 5, wherein said processor is arranged to activate said spare printer to print the user-requested material when said main printer is unable to print the user-requested material.

8. A method for operating a self-service banking machine, comprising the steps of:
arranging a main printer in the machine capable of receiving commands to print user-
requested material;

arranging a spare printer having substantially the same capabilities as the main printer in
the machine;

determining if the main printer is unable to print user-requested material; and

activating the spare printer to print the user-requested material when the main printer is
unable to print the user-requested material.

9. The method of claim 8, further comprising the steps of:

providing a user interface on the machine for receiving commands from a user causing
printing of material related to a banking transaction being performed by the user at the machine;
and

coupling a processor embodying software to the user interface, to the main printer and to
the spare printer;

directing commands from the processor to the main printer to print the material related to
the banking transaction performed by the user at the machine and to activate the spare printer to
print the material related to the banking transaction performed by the user at the machine when
the main printer is unable to print the material.

10. The method of claim 8, further comprising the step of notifying a monitoring
facility when the main printer is unable to print the material.

11. The method of claim 10, wherein the monitoring facility is notified simultaneous with the activation of the spare printer.